

Measuring Trauma-Informed Care Using the Attitudes Related to Trauma-Informed Care (ARTIC) Scale

Traumatic Stress Institute of Klingberg Family Centers

Background

Governing bodies are mandating trauma-informed care (TIC) requiring organizations, schools, and service systems to demonstrate they are trauma-informed. Significant funding is being allocated to build TIC systems. Yet, the TIC field is only beginning to wrestle with how to measure TIC change.

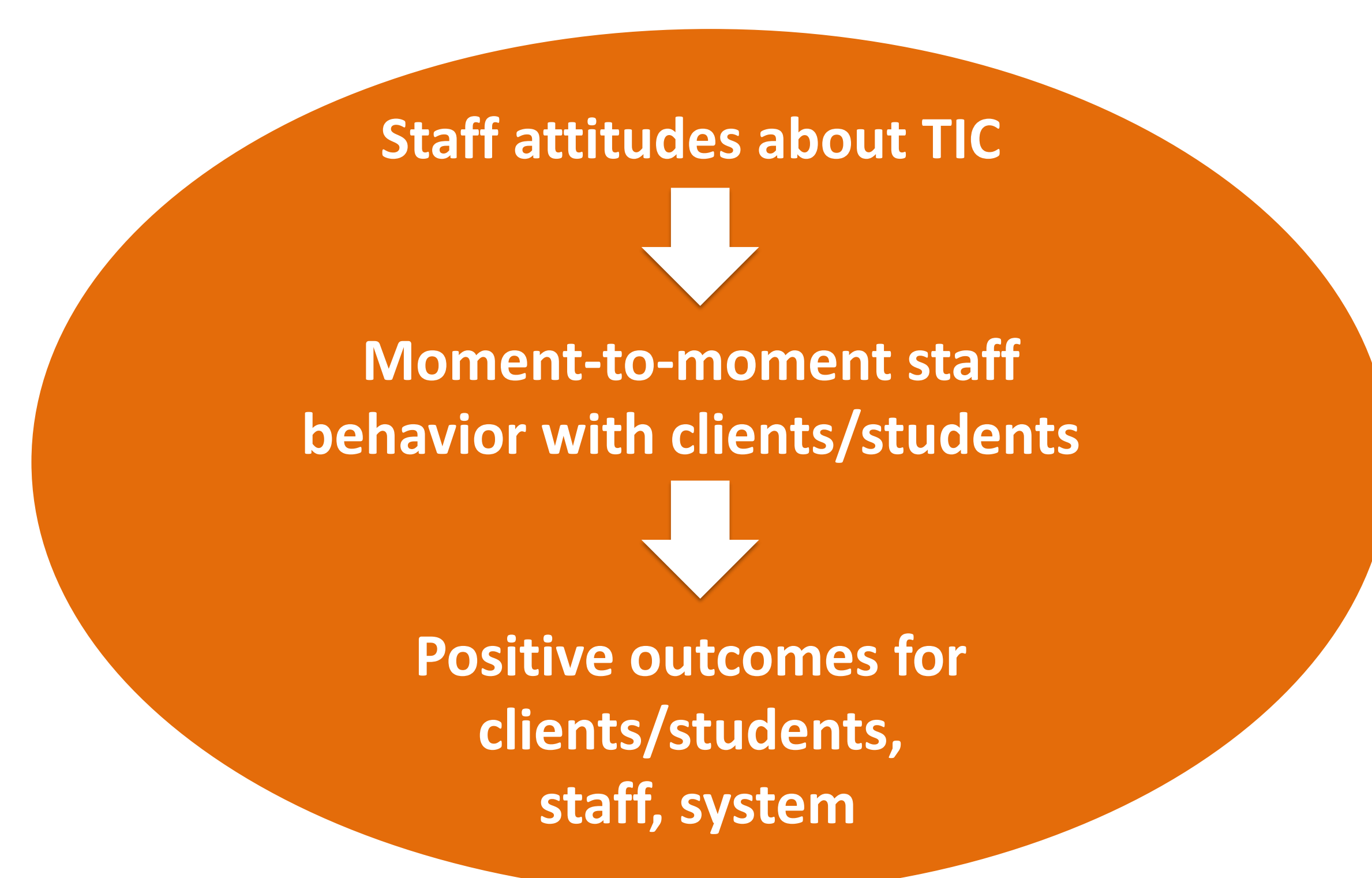
Why Do Organizations Want to Measure TIC?

- To assess their readiness for a TIC change process
- To know if a particular intervention, such as training, a new screening protocol, or other change efforts have had a positive impact
- To assess whether TIC change in the organization has been sustained
- To demonstrate success to stakeholders such as boards of directors, referral sources, or governing bodies enacting TIC mandates

ARTIC Scale

- Measures professional attitudes favorable or less favorable toward TIC
- One of first and most widely used validated tools measuring TIC
- 250 entities used ARTIC, over 25,000 respondents
- NEW Online ARTIC and ARTIC Paper & Pencil

Theory Underlying the ARTIC Scale



Which ARTIC Best Fits Your Measurement Needs?

ARTIC Paper & Pencil

- Copywritten PDF survey.
- Requires expertise in data management and analysis or access to a skilled evaluator.
- Manually administer at each time point, enter data into statistical software, and perform analyses.
- Manually produce results and graphs.
- Flexibility in choosing analyses.
- Can be used with other measures.
- Available in languages other than English (Spanish, French, and Japanese).

Online ARTIC

- Administer to participants using smart phone, tablet, or computer at multiple time points of data collection – in a secure, confidential online environment.
- Automated data analysis, including comparisons to benchmark data from a large data set of similar organizations
- Automated online results for organizations on dashboard including graphs, recommendations, and resources.
- Automated confidential reports for individual respondents.
- Finite number of analyses reflected on reports.

Online ARTIC Benefits

- Cost-effective and user-friendly
- Trauma-informed care measurement made easy
- State-of-the-art measurement tool
- Ideal for data novices and experts alike
- Promotes data-driven decision-making across programs/sites/departments and staff roles
- Targets training and resources where most needed
- Accelerates and fine tunes TIC implementation

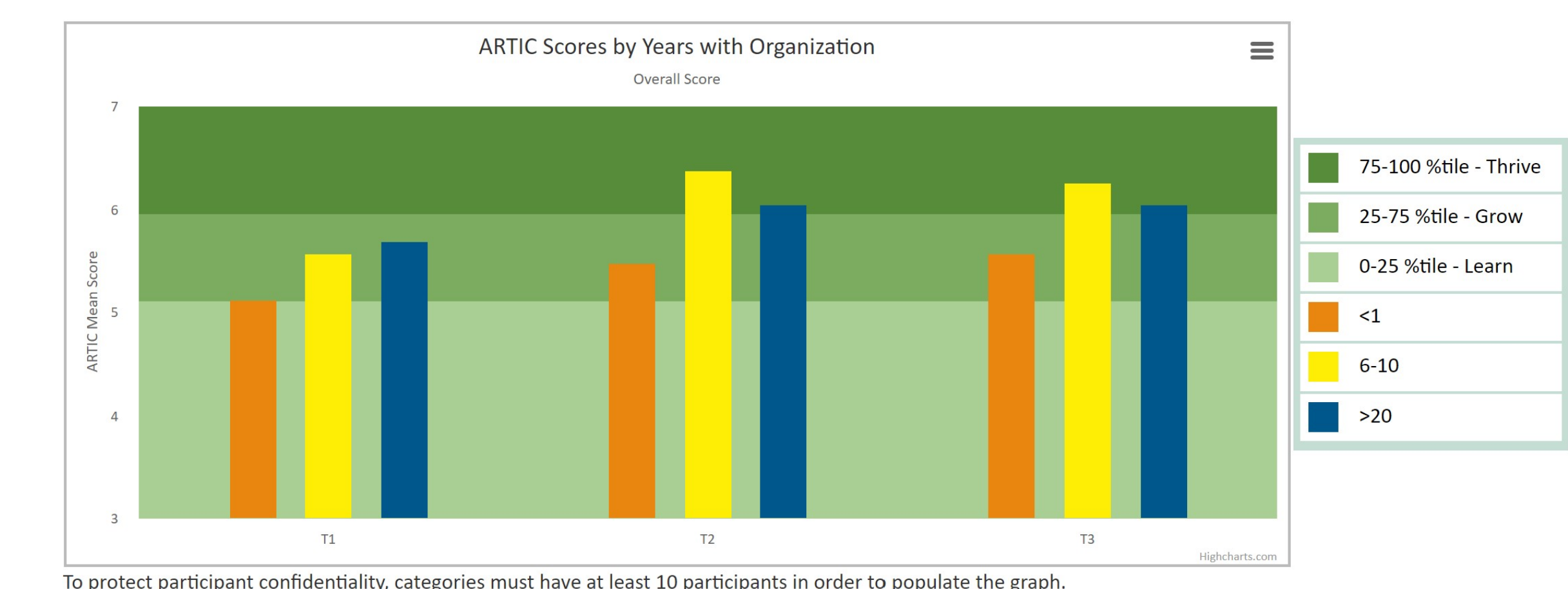
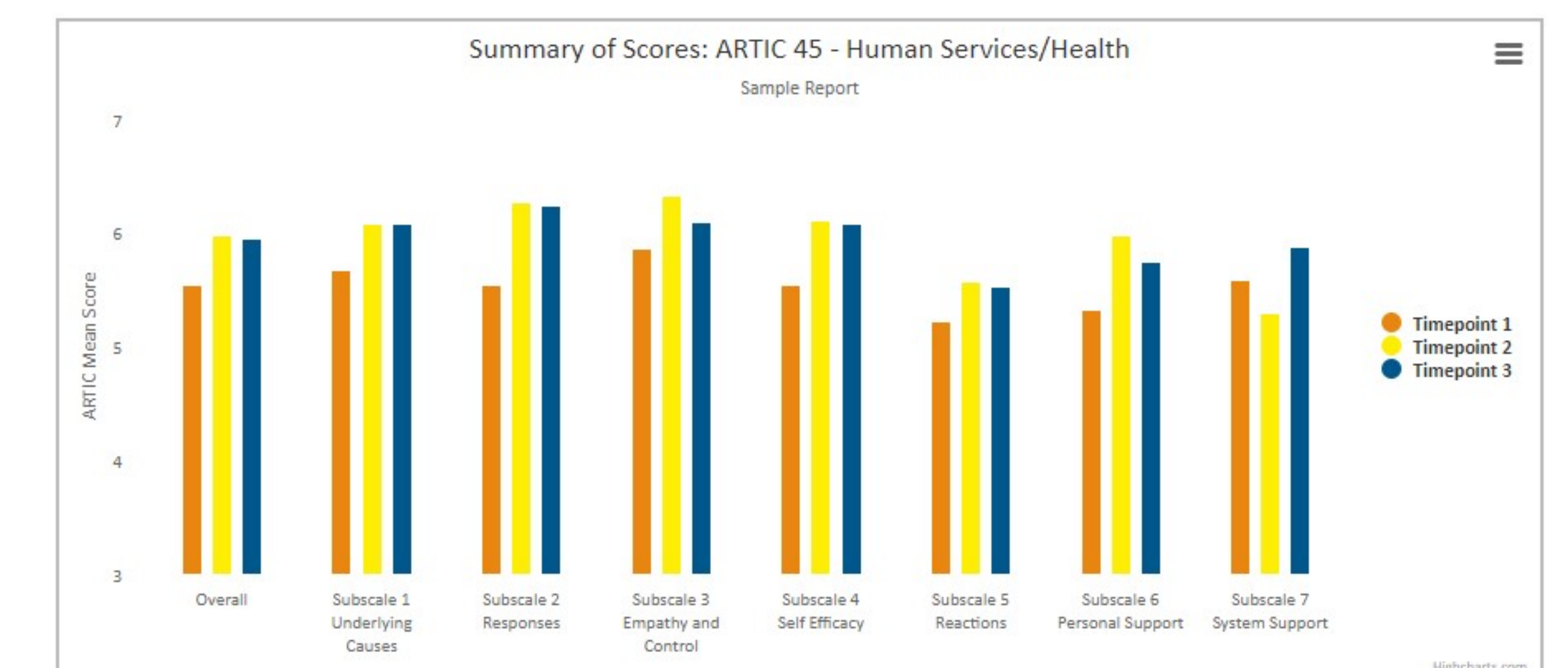
Online ARTIC Features

- Psychometrically-valid, with 7 sub-scales
- Online administration via phone, tablet, or computer
- Multiple time points, with graphed comparisons
- Automated data collection, analysis, and reporting
- Confidential dashboard reports for individual staff
- Dashboard reports for organizations, with implementation recommendations and resources
- Available in multiple languages (anticipated for 2021)

Our Mission at the Traumatic Stress Institute:

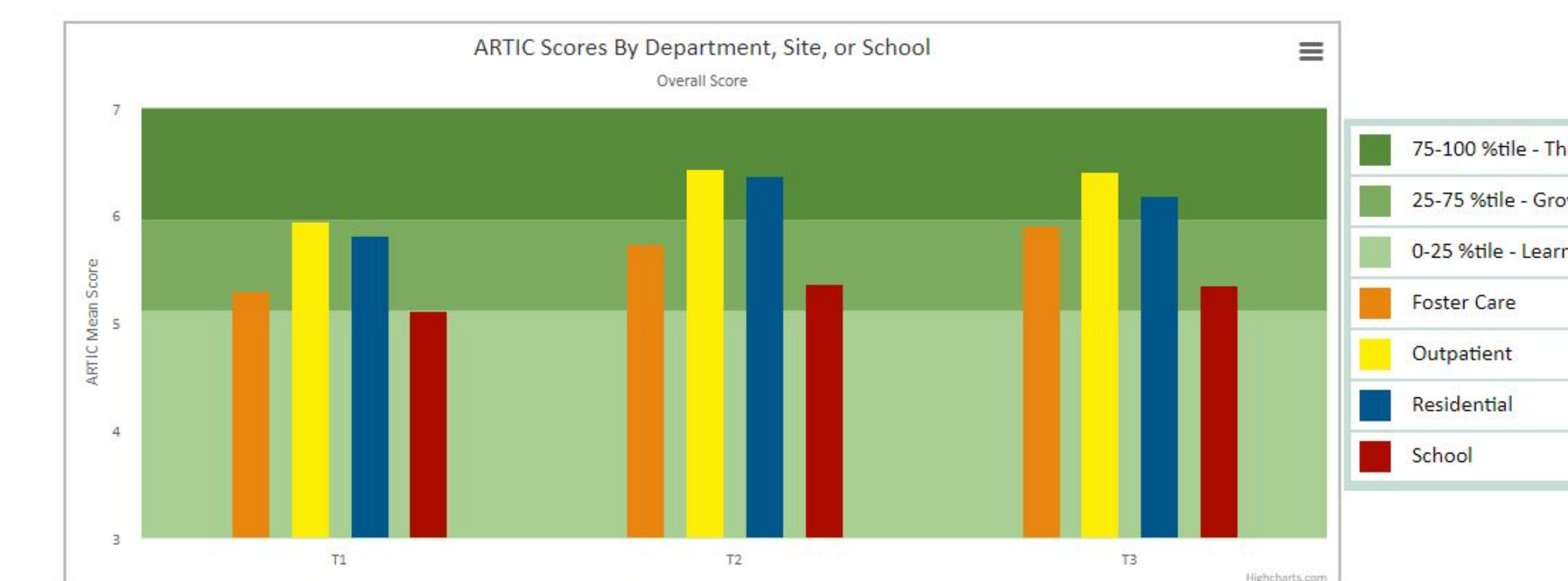
To foster the transformation of organizations and service systems to trauma-informed care through delivery of whole-system consultation, professional training, coaching, and research.

Reporting Online ARTIC Results



Results

- The Overall score for respondents with <1 years with the organization at Timepoint 3 falls in the Grow range.
- The Overall score for respondents with 6-10, >20 years with the organization at Timepoint 3 falls in the Thrive range.



Results

- The Overall score for **Foster Care, School** at Timepoint 3 falls in the Grow range.
- The Overall score for **Outpatient, Residential** at Timepoint 3 falls in the Thrive range.

Contact Information

Visit Us Online at : www.traumaticstressinstitute.org
Learn More about the ARTIC Scale at: www.articscale.org
General Inquiries: sales@ARTICscale.org