

Implementing Standards to Move from Qualified to Quality



Commit to Excellence

Curating Quality Practice & Positive Outcomes

Presenter:
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Florida State University College
of Social Work



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Quality residential care is a longstanding issue.



HOSPITAL WARD TREATMENT OF EMOTIONALLY
DISTURBED CHILDREN*

ANNE BENJAMIN, M.D., AND HOWARD E. WEATHERLY, M.D.
Institute for Juvenile Research, Chicago

THIS paper is a report of our experience with the Children's Ward of the Psychiatric Division, Illinois Neuropsychiatric Institute operated in collaboration with the Institute for Juvenile Research. In the four and a half years of its existence observations have been made, conclusions

"NEW LIGHT ON DELINQUENCY AND ITS
TREATMENT."

By William Healy, M.D., Augusta F. Bronner, Ph.D., Judge Baker Guidance Centre, Boston. Published for the Institute of Human Relations, by Yale University Press, New Haven. 1936. Pp. 226. \$2.

American Journal of Public Health
and THE NATION'S HEALTH

Volume 38

September, 1948

Number 9

Developments in Child Psychiatry in
the United States*

FREDERICK H. ALLEN, M.D.

*Director, Philadelphia Child Guidance Clinic; President, American Association
of Psychiatric Clinics for Children*

There is an operational
definition and framework
for *quality* residential
(versus *qualified*).

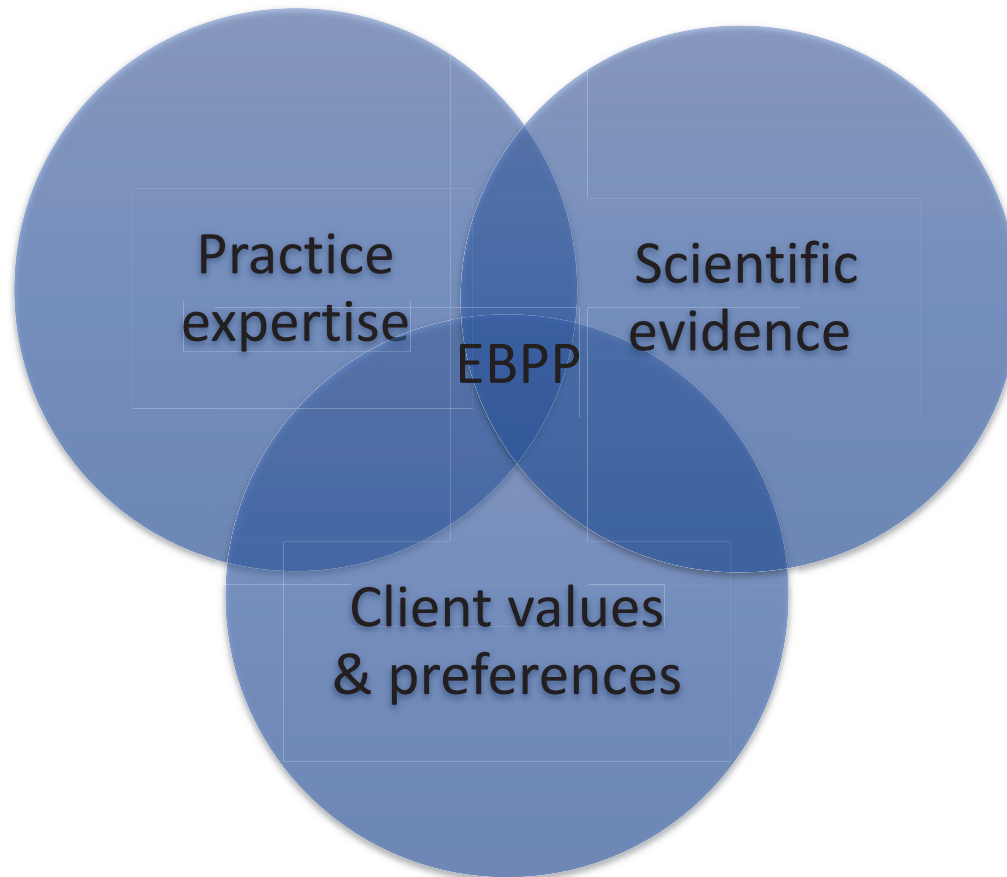
Qualified  Quality

“I’ve learned more about dragons than I’ve ever wanted to know, just because that was what [he] was interested in and...this young man is showing an interest in that and letting him tell me story after story about it, he now trust us completely. **That was the bridge for him.** I had to care about dragons, not really [laughing] but I can [laughing]. I can do my best.” - *House Parent*



“The degree to which interventions influence client outcomes in desired ways in applicable domains while being delivered in a sensitive manner consistent with ethical standards of practice and the best available practice knowledge.” (Megivern et al., 2007, p. 118)





Practice
expertise

Scientific
evidence

EBPP

Client values
& preferences

Quality Standards for Residential Care

1. Assessment, Admission, & Service/Treatment Planning
2. Positive, Safe Living Environment
3. Effectively Monitor & Report Problems
4. Promote Family, Culture, & Spirituality
5. Develop & Maintain Professional, Competent Staff
6. Program Elements (service model components & approach)
7. Promote Education, Skill Development, & Positive Outcomes
8. Effective Pre-discharge & Post-discharge Processes



Adopting & Measuring
quality standards is good for
residential care.



**THANK YOU,
SHAMRA!**



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Presenter:
Nikki Valila, MSW
Director of Training and
Partnerships
Audrey Morrissey, Co-Executive
Director/National Survivor
Director

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Nikki Valila, LCSW



Sierra Leone Cunningham

THANK YOU,
NIKKI AND
AUDREY!



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Presenter:
Robert McCartney, MSW
CEO, The Barry Robinson
Center



Hakuna
Matata!





Dopey

Bashful

Sneezy

Sleepy

Happy

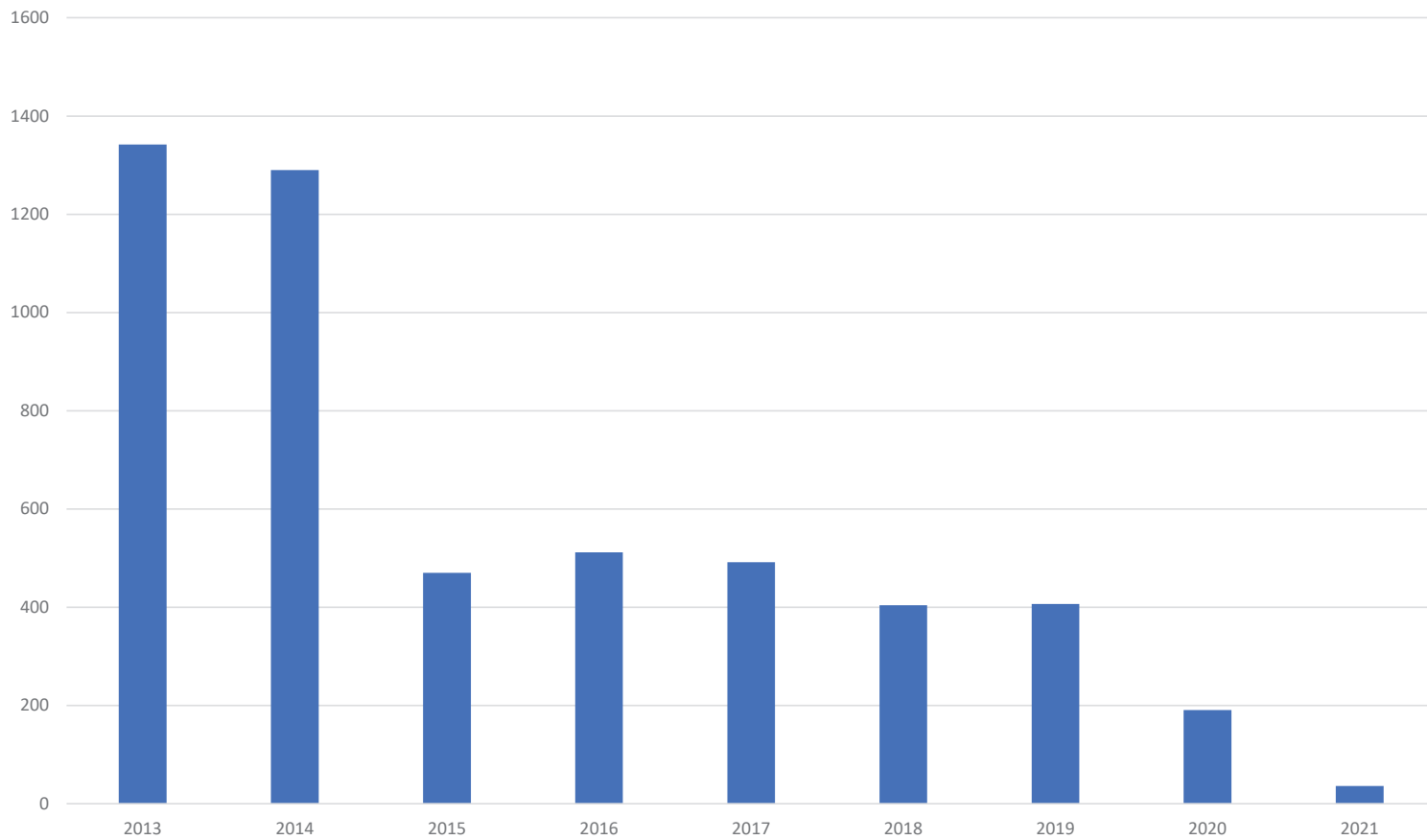
Grumpy

Doc

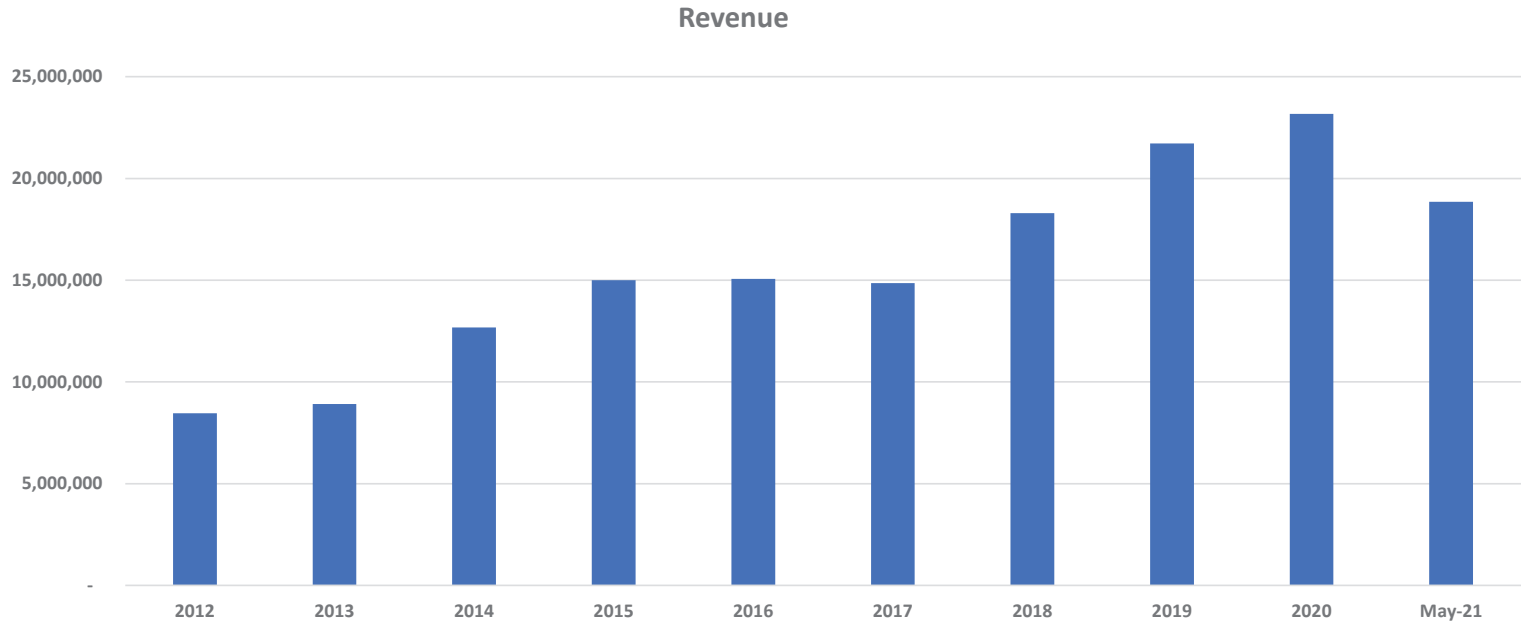




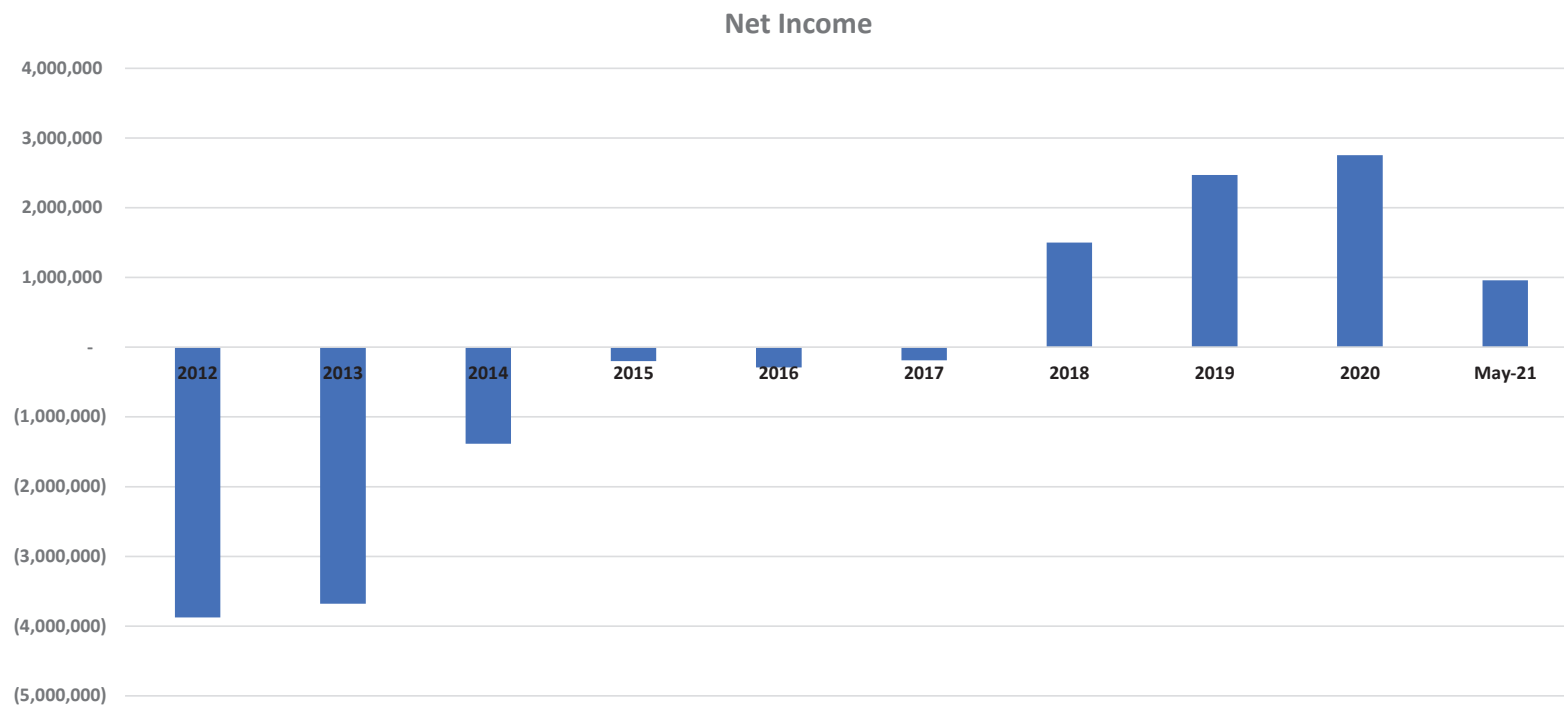
Restraints – 2013 thru 2021

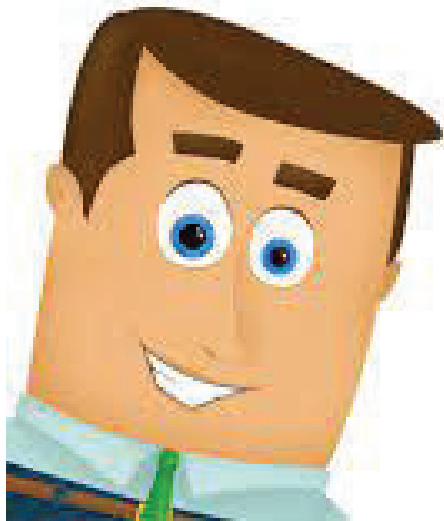


Revenue 2012 thru 2021



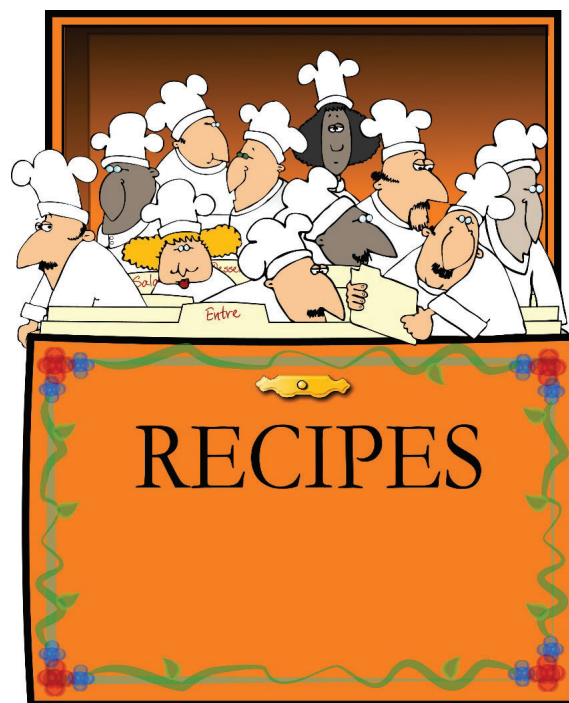
Net Income 2012 thru 2021





**HAS THIS
GOT YOUR
ATTENTION?**

**OF COURSE
IT HAS.**





- Hiring / Promote the right people
- Pay a competitive wage
- Hold people accountable
- Hold yourself accountable
- Implement a milieu management practice that is trauma focused
- Reboot training when necessary
- **Focus in on your midlevel leaders**

