



connecting care-rs to causes through your strengths-based brand

# dignity in fundraising

### Introduction

#### dignity means:

worthy of honor and respect deserving of equal treatment having what you need to thrive we all need help we all deserve care

we'll do this together.

we are all equipped to be helpers

### today we'll cover:

- 1. What is a brand and why does your agency need a strong one?
- 2. What are your agency values and how can they be conveyed through design?
- 3. How can you evaluate the ethics of your external communications and infuse more dignity?
- 4. What do you want people to feel when they interact with your agency?



ong one? nveyed through design? munications and infuse more dignity? /ith your agency?





Since 1910



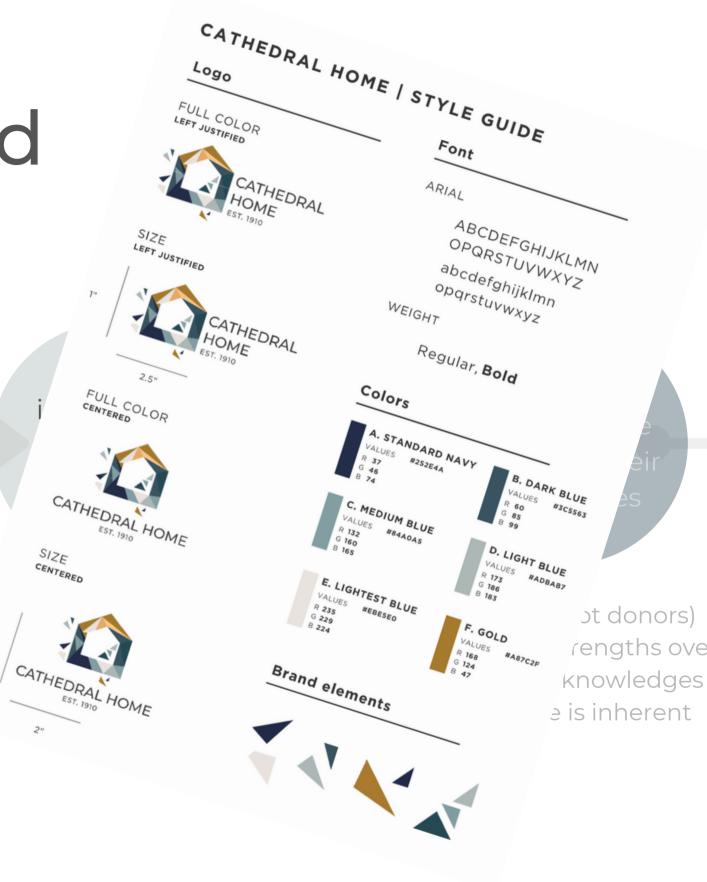
Restore Hope. Strengthen Relationships. Build Futures. www.cathedralhome.org

### a strong brand

1.5"

conveys that people can trust you

consistency of design & messaging across all platforms



ot donors) rengths over

through shared values and actions (rather than highlighting trauma to 'sell')

### a strong brand

conveys that people can trust you is rooted in and guided by values

consistency of design & messaging across all platforms consistently evaluating materials, presentations, practices positions clients as the heroes of their own stories

(not staff, not donors) highlights strengths over deficits, acknowledges resilience is inherent urges compassionate connection to a cause or mission

through shared values and actions (rather than highlighting trauma to 'sell')

### to our clients:

#### you are here for you

In thinking about our clients, our branding conveys that the reason they're here (at our agency) is to get the help they sought out -they're not here to make us feel good, to give feedback so we can earn off of it, complete assessments to we can collect data

#### you' are the expert

Our agency does not know more than you do. You are the expert of your life, the captain of your own ship. You are resilient and ambitious and capable, none of which depend on the services we provide. We're not steering, we're sitting beside you for the journey.

#### you deserve help without strings

There's no expectation that you share your experiences externally. We won't ask for a testimonial that highlights our agency's greatness. We won't make you share your trauma to help us sell our services. or appeal to audiences.

## here's how we honor those commitments:



#### these are stock photos

Our clients are engaging in <u>hard</u> work while receiving services. We don't ask them to stop what they're doing, pose for our cameras, and help us to solicit more donations. We remove any obstacles that would cloud focus on receiving help and prioritizing their healing above all else.



#### privacy is dignity

Clients' stories belong to them. not onlookers. Any pain, pride, plans for the future etc. are their's alone to share. If the client in question could suffer ANY potential risk of harm, loss, ostracization, regret, etc. photos should not be used.

\*Guidance on Use of Victim Images, United Nations, Universal Declaration on Human Rights

## thus, we're asking donors to believe/trust:



#### data and potential

We have a shared belief that everyone deserves to have what they need. We believe that children and families need support to thrive and that they do not have to prove themselves or their deservingness to us. We believe in equity, in access, in compassion, and in health.

Your gift fuels those values



#### shared valaues

Our clients are already resilient, already brave. Our involvement in their lives is only a moment in time, a piece of their life's mosaic. They've developed skills to survive that work for them. They are not less intelligent than us, they are not less important. Our role is to be helpers when we can. To speak up and lend a hand. To walk beside and support.

### data stories







### hours of horse therapy

time spent with our heard of 18 horses and 1 pony builds trust and

### data stories

Cathedral Home | 4989 N. 3rd Street | Laramie, WY 8207

#### Mental health is BETTI for 499 kids and fo

#### Your partnership makes it pos

Cathedral Home is working to address Wyoming's mental health crisis through Community Counseling, our Resource Center, Crisis Care, and Residential Treatment.

Scan below to watch our team's powerful messages of WH\ continue to work in service of youth and families to give sup when they need it most. Then, join our Advocates In Action <u>cathedralhome.org/action</u> to stay informed of mental healt care, events, education and solutions.

#### Together we can give kids and families the resources to thrive.







#### kids & families served in 2022

### fundraising should reflect values

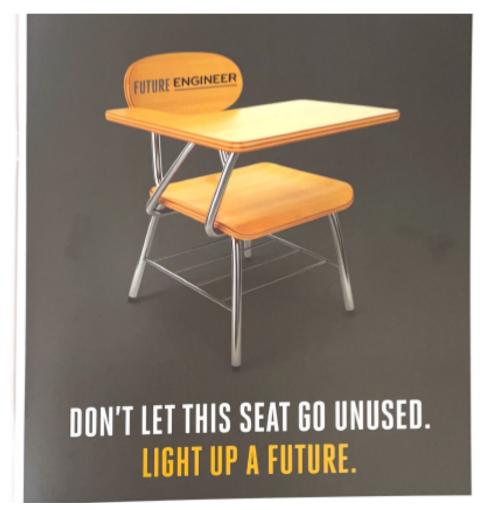
- 1. If you believe: equity is an action and a way of being
- 2. youth & families are deserving of every resource they need to thrive
- 3. health is more than just physical + includes our home, schools, and work environment
- 4. compassion means we'll do anything we can to help each other



need to thrive schools, and work environment ach other

### what does this look like in practice?





### **UNLEASH THE FUTURE**

Kelly's stepmother kicked her out of the house when she was 18. She became financially independent because she had no other choice. She suffered loss on her journey to as well. Her older sister died of a drug overdose just before Kelly arrived on campus.

#### YOUR GIFT TO THE PROGRAMS AND SCHOLARSHIPS AT MAKES A COLLEGE EDUCATION POSSIBLE

for strivers just like Kelly, who work their way through school. If you make your gift today, the first \$10,000 will be matched, dollar-for-dollar, to the program or scholarship of your choice. That's the opportunity made possible by UNLEASH THE FUTURE: THE CAMPAIGN FOR







### LIVING IN POVERTY TOXIC STRESS AND TOUGH CHOICES

Single mothers and their children experience the highest rates of poverty among families in Wyoming. The women we serve are living in crisis: unemployed or working low-wage jobs that don't provide financial stability, dealing with stress that is toxic for the brain, and struggling to cover basic needs like food and housing.









has helped Albany County-





### health

### shared values, shared vision

By consistently leaning on our values to communicate the vision, we build strong alliances

### equitable access

### compassion

### this, not that

this	instead of this
substance use	substance abuse
compassion	empathy
visit	tour
seeking services	at-risk
legal/court system	justice system
belonging	inclusion



### this, not that

this	instead of this	
substance use	substance abuse	client dignity an
compassion	empathy	helping youth ar helping Cathedr
visit	tour	
seeking services	at-risk	positive, opportu
		advocate
legal/court system	justice system	impact
belonging	inclusion	elevate, er

#### let's emphasize

- nd ease of access to information
- and families through gifts (rather than dral Home)
- tunity-focused calls to action:

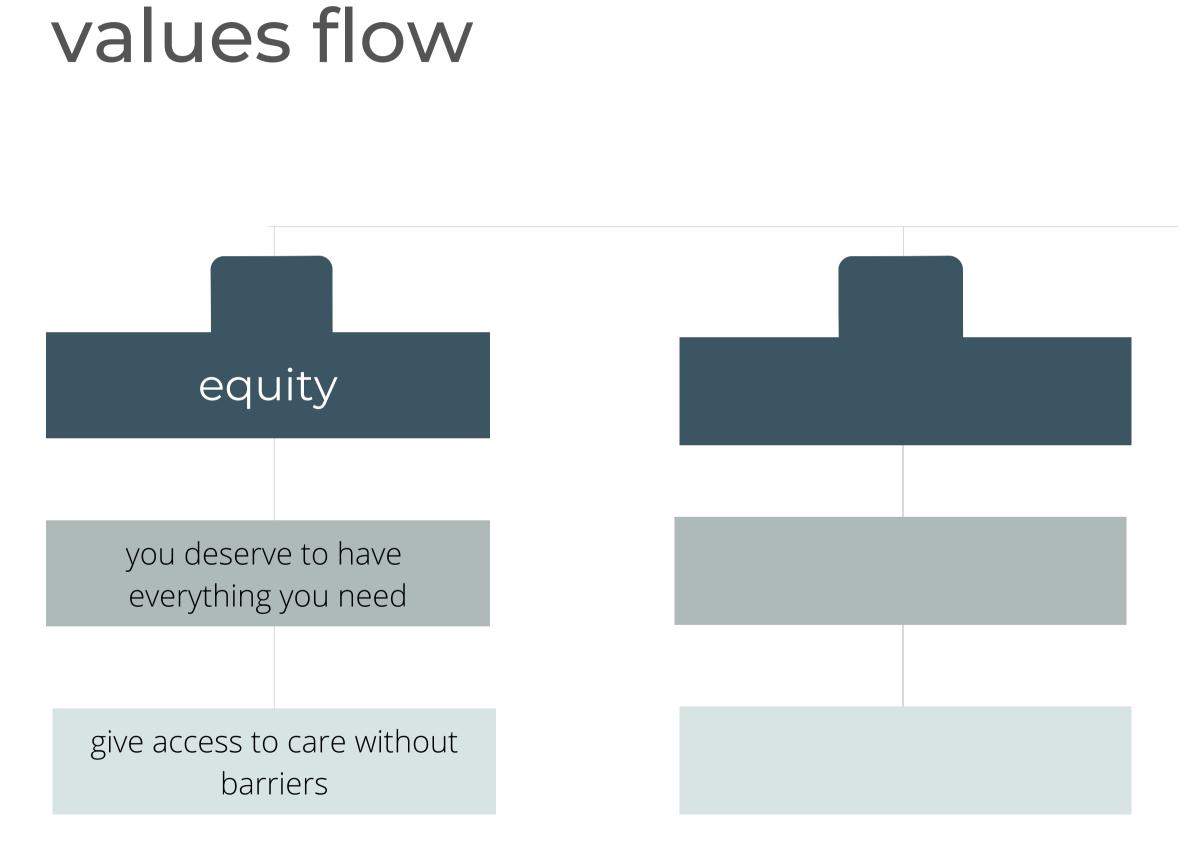
partner

align

enrich, foster strengthen



### dignified or needs some work?





## what makes us give?

shared values like compassion call to action clear way to make an impact

### hundreds for health access

When we can quantify impact with a digestible number, it's easy for people to act on shared values



### HOPE PARTNER

Give opportunity through support of 30 hours of counseling for youth & families

### hundreds for health access

When we can quantify impact with a digestible number, it's easy for people to act on shared values



#### building hope **HEALTH ACCESS**

Health access means care that is easy to ge Youth & families deserve mental health care wh need it, without worry about proximity or fin

prevention | counseling | crisis care | education | re

#### #1

unmet need in Albany County is affordable mental health care for children and teens

2020 Community Health Needs Assessment

640

Join Cathedral Home in addressing the urgent needs access to affordable, comprehensive ment eliminates barriers and increases op

By increasing the number of skilled providers on our team and developing a fund for client financial assistance, we can ensure that youth get the care they need without long waiting periods or

When youth & families have the tools to address the root cause of difficulties, they can thrive at school, at home, and at work, building a solid foundation for a

### 07 Health Access Funding

Cathedral Home is working to swiftly respond to the youth mental health Ine \_\_\_\_\_\_ Foundation can neip by ensuring that when children and families need care, they can get it without barriers like proximity or finances — Foundation can help by ensuring that when children This crisis demands our immediate attention and requires a This crisis demands our immediate attention and requires a compassionate response through investment in awareness, advocacy, and supporting providers' ability to offer critical services.



### 02 Objectives

KSK.

ASSISTANCE FUND a contribution to our Health Access fund to ensure needed care without barriers

S

CLINICIAN SUPPORT

multi-year salary support will build a sustainable role + expand our ability to respond to need



#### ADVOCACY + ACTION

spreading the word about need + available solutions helps reduce stigma and increase



CATHEDRALHOME.ORG

### hundreds for health access

When we can quantify impact with a digestible number, it's easy for people to act on shared values



"Each session hour is \$100, so with your gift of \$250,000, we're able to provide 2,500 sessions to kids and families."

hope **CESS** hat is easy to get.

health care when they proximity or finances.

| education | residential



t needs of youth & families through mental health care ises opportunities

### 07 Health Access Funding

Cathedral Home is working to swiftly respond to the youth mental health and families need care, they can get it without barriers like proximity or — Foundation can help by ensuring that when children This crisis demands our immediate attention and requires a

This crisis demands our immediate attention and requires a compassionate response through investment in awareness, advocacy, and



### 02 Objectives

By increasing the number of skilled providers on our team and developing a fund for client financial assistance, we can ensure that youth get the care they need without long waiting periods or

When youth & families have the tools to address the root cause of difficulties, they can thrive at school, at home, and at work, building a solid foundation for a

TOSE

#### ASSISTANCE FUND

a contribution to our Health Access fund to ensure needed care without barriers



#### CLINICIAN SUPPORT

multi-year salary support will build a sustainable role + expand our ability to respond to need

#### ADVOCACY + ACTION

spreading the word about need + available solutions helps reduce stigma and increase

CATHEDRALHOME.ORG



#### donors

### clients



mental health is health

#### Opening the Door to Conversations

As a caregiver, one of your biggest ( supportive environment where you or at least willing - to talk about ha inevitably arise. Whether the conv up without notice, you can keep ( help build a solid foundation of t

Read More

CATHEDRAL OME EST. 1910 4989 N. 3rd Street | cathedralhome.org

ability to cope, to urgent crisis support, to everything in between - w Join us to care for each other through resources and education.

MENTA LHEAL THISH ALT MENTAL HEALTH RESOURCES FOR EVERY FAMILY. We aim to support every child and family with their mental health. Scan below We aim to support every child and family with their mental health. Scan below to identify your level of need or interest. From articles to improve a child's ability to come to improve a child's to identify your level of need or interest. From articles to improve a child's ability to cope, to urgent crisis support, to everything in between - we can help. what do you need today? *find your level of support or intere* 

mental health



#### donors







our stories, our why





#### donors



# Open Barn

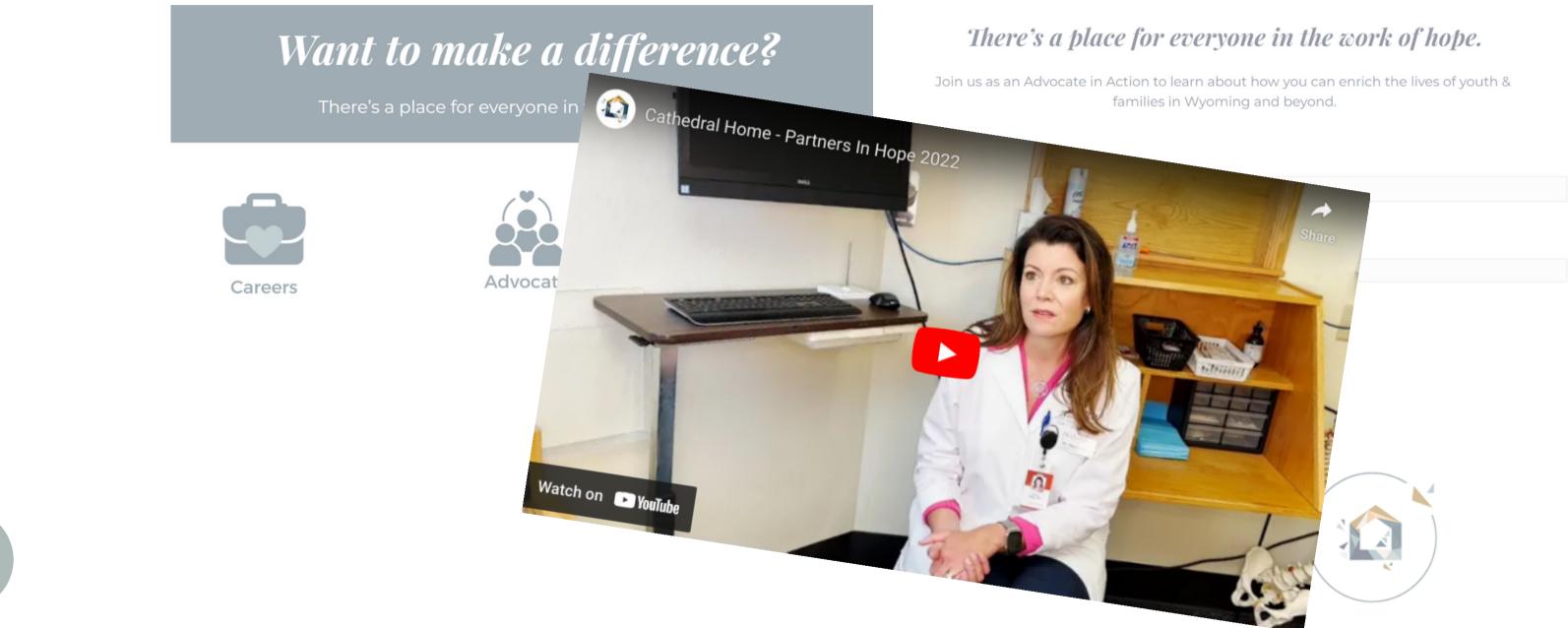
#### Brunch with the Board

Each February we host our annual Brunch with the Board event for an opportunity to connect with Cathedral Home's Board of Directors, agency leadership, and Partners in Hope.





#### donors



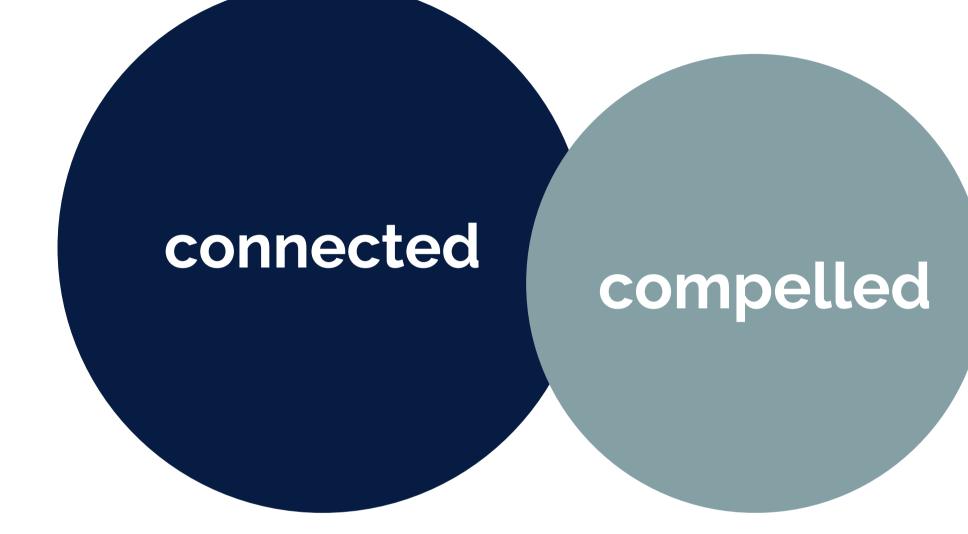


powered by care

### advocates

#### ADVOCATES IN ACTION

CATHEDRAL HOME



### desired feelings





### case workshop

Need: Increase in clinical staff salaries to recrui members (4) **Clients Impacted:** 100 residential clients per year needing intensive services for self-harm 85% have history of abuse or neglect **Projected Expenses:** \$100,000 to increase current wages \$200,000 yearly to cover 4 more team m = \$300,000 **Timeline:** urgently -- increase current team July 1 a new team members as they are hired **Connected, compelled:** 

**Desired** action:

t more team
prevention
nembers
at fiscal year,

#### Need:

Increase in clinical staff salaries to recruit more team members (4)

#### **Clients Impacted:**

100 residential clients per year

needing intensive services for self-harm prevention 85% have history of abuse or neglect

#### **Projected Expenses:**

\$100,000 to increase current wages

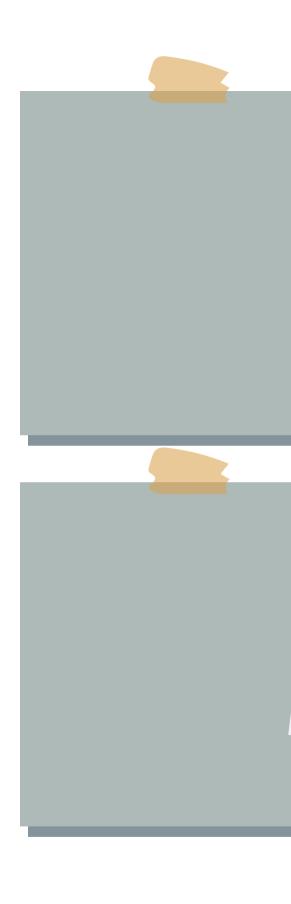
\$200,000 yearly to cover 4 more team members = \$300,000

#### **Timeline:**

urgently -- increase current team July 1 at fiscal year, new team members as they are hired

#### **Connected, compelled:**

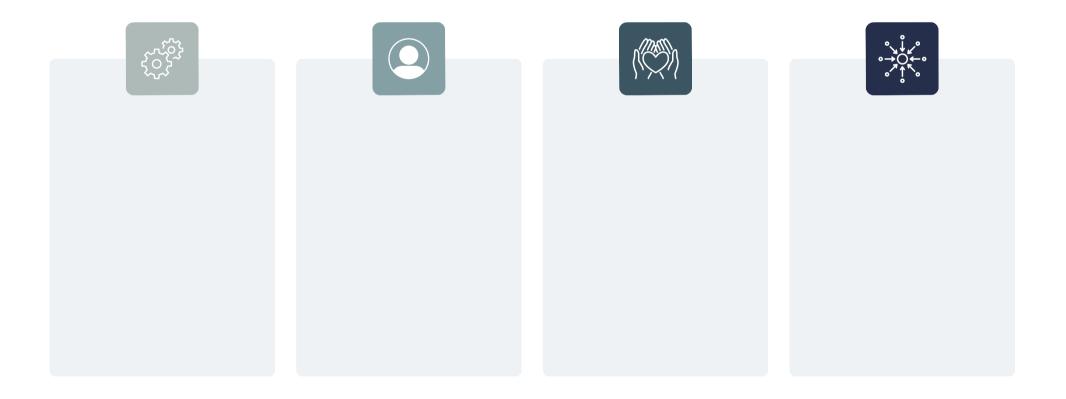
**Desired action:** 



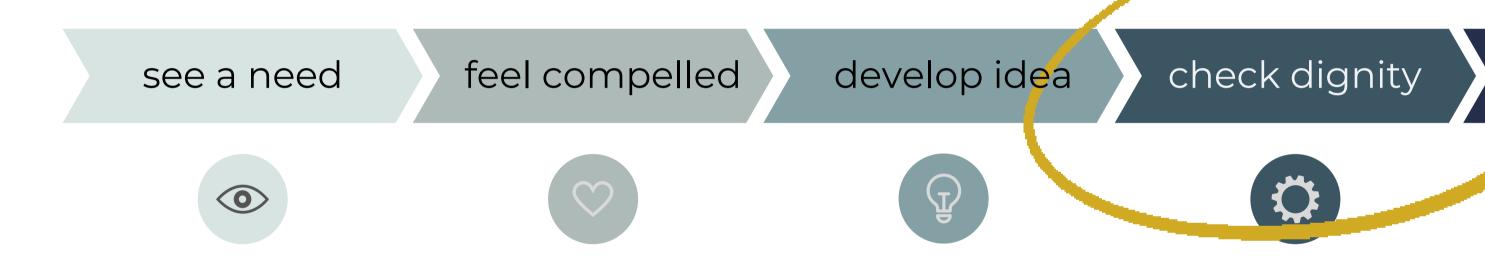


youth mental health is an urgently growing heed

## what could use some updating?







#### pitch & publish



### here's how we filter



subject diversity

variety

vision vs deficit

detail colors

safety concerns

dignity, respect

this is for **you** 

ease of finding info



health

compassion

equitable access



take action

advocate

partner

### leave with this

our fundraising goals are not just to fund client or agency needs, but to do it in a way that offers people an invitation to participate in the future we want to see

#### brand because

We build a brand to establish trust. When people recognize the consistent use of colors, fonts, language, shapes, photos, etc. they associate those things with us -- they see us coming and the connotation is already positive.

#### evaluate and infuse

to best dignify our communications and fundraising strategy, we need a set of tools and filters to make it easier on us.

We constantly review and revise communications to promote dignity and ease of access.

#### values for sale

We sell a set of shared values, a vision, and a future we all want to see.. We don't sell the stories of people courageously seeking help.

#### desired feelings, desired actions

attract and repel is the name of the game. We might lose some, but those we gain will be FIRED up for a cause they believe in. Let's give them the tools to take action and make an impact.

## dignity means that everyone is deserving of honor and respect





development@cathedralhome.org cathedralhome.org/development

#### Rachel LeBeau Katherine Ratigan

