

Pathfinders: A Blueprint for Diversity, Equity, and Inclusion in Children's Services

Most providers seek to promote Diversity, Equity, and Inclusion (DEI) in their workforce and treatment approaches, but how? We will present one example of how a child-serving company can take concrete actions to build a DEI culture. **Presenters:** Tenecia Waddell-Pyle, *Director, Diversity, Equity, and Inclusion*; John Soderberg, *Business Development Director*; and Terry Leahy, *CEO and President, My Path*



The Importance of Permanency Planning for Unaccompanied and Refugee Children in the U.S.

We'll focus on efforts at ensuring permanency for unaccompanied and refugee children receiving foster care services across the US continuum of care. Programming will be highlighted and personal accounts from former immigrant and refugee foster youth will be utilized to emphasize the importance and enduring impact of permanency. **Presenters:** Amanda Nosel, LLM, *Senior Program Officer for Long Term Foster Care* and Hannah Ferguson, MA, *Associate Director for Foster Care, Lutheran Immigration and Refugee Service (LIRS)*

Workshop Session A
Wednesday, May 17
1:30-3pm

Aftercare Solutions for Youth (and Their Families) Returning Home from Residential and Other Out-of-Home Placement

An illustration of how effective aftercare supports and services for youth (and their families) transitioning from residential care, such as the Boys Town On the Way Home® (OTWH) aftercare model, can help youth maintain gains they make in OOH care, keep them at home and in school, and prevent their return to residential care.

Presenters: Jon Jelley, BS, MA, *VP of Youth Care Site Operations* and Sarah Galvan, *Executive Director of Boys Town New England, Boys Town*

Secondary Traumatic Stress: The Cost of Caring

This presentation will offer an overview of secondary traumatic stress (STS). The ability to help traumatized children depends upon one's ability to stay emotionally healthy, regulated and motivated in difficult and often very frustrating situations. We will explore the symptoms and strategies to prevent and treat STS. **Presenter:** David Paxton, LISWS, *Chief Clinical Officer, The Village Network*

It Takes a Village: The Benefits and Healing Properties of Diversity in Residential Care

Experts in the field of trauma and psychology largely agree that connection to culture and exposure to diversity is a non-negotiable need in the context of establishing safety, healthy development, and is fundamental to the healing process. Join us as we discuss, using two case studies, how our organization supports our diverse workforce/care teams to guide young persons in their healing journey through cultural planning in conjunction with our unique CREATE Therapeutic Model of Care. **Presenters:** Ryan Dempsey, AASW, Bbus, LLB, MSW, *Co-Founder and Managing Director*; Rachel Taylor, *Quality and Therapeutic Support Coordinator*; and Daisy Dempsey, BSW, *Director of People and Culture*, Strive Community Care

Strengthening Permanency Outcomes Through Cross-Agency Collaboration

The MA Permanency Practice Alliance joins four residential care providers to create a pathway to permanence that enables every child to stay home, go home, or find home. Let's learn about our process to collectively engage in permanency practices, advocacy, and outcome evaluation. **Presenters:** Kara Sabalauskas, MSW, *Director of Evaluation and Research*, The Home for Little Wanderers; Meredith Mello Rapoza, LMHC, *Senior Director of Quality and Compliance*, JRI; Cheryl Peltier, LSW, *Senior Child Welfare Manager*, Plummer Youth Promise; and Noreen Dolan, MSW, LCSW, *Deputy Director*, Bridges Homeward

Workshop Session A *continued*

Continuum of Individualized Care Youth with unmet complex care needs are best served in highly individualized, enhanced care programs designed to prevent hospitalization, incarceration, or out-of-state placement. We will provide an overview and lessons learned in developing both family-based and 24/7 staffed models for highest needs youth. **Presenter:** Leticia Galyean, LCSW, *CEO & President*, Seneca Family of Agencies

Obstacles to Opportunities: Using Innovation to Overcome Barriers to Recruitment, Readiness, and Retention

One agency's journey of innovation to create a comprehensive on-boarding, post-boarding, and ongoing direct care training program complete with training simulator. Learn key elements which have demonstrated increased worker engagement, safety, and efficacy. Explore data demonstrating the programs positive impact on quality of care received by youth. **Presenters:** Nikki Goos, LMHC, *Inpatient, Clinical Manager*; Brooke Mohs, *Inpatient Operations Manager*; and Jennie Null, LMFT, RPT-S, *Institute of Learning Director/Therapist*, Tanager



Improving Youth and Family-Centered Care Through Safety Culture, Safety Organizing and Systems Thinking

Wisconsin DCFS licensing team and provider agencies are collaborating to apply safety culture to system improvement through safety organizing, psychological safety and systems thinking. We will share lessons learned, field-tested safety organizing strategies, and a tool to support systems learning and improvement after serious incidents.

Presenters: Tiffany Lindsey, EdD, LPC-MHSP, *Assistant Professor*, and Jordan Constantine, MA, *Senior Policy Analyst*, University of Kentucky; Jeanette Paules, MSW, *Program and Policy Analyst-Advanced*, WI DCF; Jamie Gennrich, MSW, CAPSW, *Deputy Director, Bureau of Permanence and OoHC*, WI DCF

From Placement to Practitioner This unique workshop is presented by a survivor of childhood trauma and exposure to intimate partner violence with a narration of her mother and their family story woven throughout. Rarely are provider audiences given the opportunity to hear the generational impact of violence in this type of venue. **Presenters:** Stefania Agliano, EdD, LMSW, *Co-Founder*, and Bryan Hall, LCSW, *Co-Founder*, I AM Training and Consultation Group LLC



Workshop Session A *continued*

Lead With Hope in Your Organization

Utilizing the Science of Hope, this session will guide leaders in assessing their own hope level and that of their teams. You will also learn to use the Hope framework to increase hope of your staff to ultimately increase engagement, decrease turnover, and build better outcomes for those you serve. **Presenters:** Shea Hutchins, LCSW, *Chief Solutions Officer*, Canopy Childrens Solutions, and Kim Jordan, RN, BSN, MHSA, *CARES Center Program Director*, Canopy Childrens Solutions

Dignity-Filled Fundraising: How to Honor Clients While Building Your Brand

When your brand combines ethics + aesthetics, your client impact grows. We will help your agency develop a brand standard rooted in dignity, so you have the tools to build a team of donors and advocates who align with your values and further your mission. **Presenters:** Rachel Suarez LaBeau, *Development Director*; Katherine Ratigan, *Philanthropy Coordinator*; and Teresa Arens, MBA, *Outreach and Development Specialist*, Cathedral Home