



## **ANNUAL CONFERENCE FAQs**

### **Are you meeting in-person or virtually?**

Both! If you attend in-person, you automatically receive access to the virtual component.

### **Can I access the virtual platform if I attend in person?**

YES! All in person attendees also have access to the virtual platform for 30 days.

### **Are all in-person events being recorded/live streamed?**

All keynotes and workshops held in person will be recorded or live streamed (and recorded) and placed on the virtual platform.

Preconference, Issues Lunches, & Policy Meetings will not be recorded.

### **Are there also virtual presentations?**

Yes! We have in-person workshops and virtual only workshops. All will be accessible on the virtual platform for 30 days.

### **What's the deal with the ALL IN virtual registration?**

We offer an ALL IN price for organizations which has been very popular. If you purchase the ALL IN, every member of your staff (and your board) has access to our virtual event (so both in person recorded/live-streamed events and our virtual only presenters) for up to 30 days. We have had thousands of our colleagues enter/join/learn this way at past events.

### **What COVID precautions will be in place?**

- We will follow CDC, state, and Hyatt recommendations at the time of the event.

### **What food/beverage will be included with my conference registration?**

We will be providing:

- Handheld snacks at the poster session
- All day coffee/tea on Tuesday and Wednesday
- Afternoon snacks on Tuesday and Wednesday
- Lunches on Tuesday and Wednesday (if you are attending the awards luncheon)

### **Where can I access meals/beverages on my own at the hotel?**

The Hyatt has an onsite restaurant and there are multiple restaurants nearby. We highly recommend planning in advance as we are preparing an amazing event and we don't want you to miss a thing!

### **What is the dress code for this event in May in Phoenix?**

Casual please! We want you to be comfortable.



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### **What Continuing Education Credits are offered and how much do they cost?**

We offer NASW Certificates, NY Certificates & Attendance Certificates. The cost is \$40. To receive any of the certificates offered we do require you complete a post-test for each session you are requesting credit for. Each post-test taken must receive a passing score of 80% or higher.

### **What if I need to cancel my in-person registration?**

We understand it's a very strange world right now. If you need to cancel your in-person registration before April 14th, we will offer a full refund minus a \$50 processing fee. If you need to cancel your in-person registration April 14th or later, we will offer you 2 virtual registrations/no refund. Social Event tickets will be non-refundable after April 14th. Please email [aprango@togetherthevoice.org](mailto:aprango@togetherthevoice.org)

### **What if I need to cancel my exhibit booth?**

If you need to cancel your exhibit booth before April 14th, we will offer a full refund minus a \$200 processing fee.

### **When will ACRC have it's next in-person conference?**

Location and dates for 2025 are still being discussed.