



Show-Me-Solutions: Thinking Outside the Box during the Capacity Crisis

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What we are seeing
across the country

Residential Treatment as a
safety net

Long wait times

False Hope that something
will open up

Beds but no staff

More and more out of state
options

Missouri's Story

- State led child welfare
- 114 Counties
- 46 Judicial Circuits
- 6 regions
- FY22 20, 279 Kids in Care
- FY22 1, 553 Kids in Residential Care





- More work than capacity
- Increasing requirements
- Lack available beds
- Bottlenecks in placement array/services



We needed a new plan

- Open to new ideas
- Looking for new perspectives
- Charter and assess with your experts
- Deconstruct/Reconstruct
- Set a Clear Scope





Found a partner who knows
about the pressures we are
under

The crisis its real

The hope lies in our systems

The problem is not
with our people....
It's with our pipes





Current Annual Workload Demand

Number of residential referrals: 2,592

Number of DMH placements: 451

Number of payments: 378

Required RCST agency visits: 288

Number of child-specific contracts: 493

Licensed Agencies: 52 (82 operating sites)

Required licensing agency visits: 144

Action taken for non-compliance: 192

144 Licensing agency visits

39 Renewals



Current Annual Workload Demand

Residential referrals took 33,912 hours

451 DMH placements took 5,412 hours

378 payments took 567 hours

493 Child-specific contracts took 575 hours

288 agency visits took 2,088 hours

Total 44,075 Hours or 29 FTEs



How we changed
our processes

Dedicated Setup Team



Program Integrity



MDT





What it looks like today and where
we are going

Innovation takes imagination and
courage



Questions

