

## ANNUAL CONFERENCE FAQS

### Are you meeting in-person or virtually?

Both! If you attend in-person, you automatically receive access to the virtual component.

### Can I access the virtual platform if I attend in person?

YES! All in-person attendees also have access to the virtual platform for 30 days.

### Are all in-person events being recorded/live streamed?

All keynotes and **most** workshops held in-person will be recorded or live streamed (and recorded) and placed on the virtual platform.

Preconferences, Issues Lunches, Awards Lunch, & Policy Meetings will not be recorded.

## Are there also virtual presentations?

Yes! We have in-person workshops and **virtual only** workshops. All will be accessible on the virtual platform for 30 days.

# What's the deal with the ALL IN virtual registration?

We offer an ALL IN price for organizations which has been very popular. If you purchase the ALL IN, every member of your staff (and your board) has access to our virtual event (so both in-person recorded/live-streamed events and our virtual only presenters) for up to 30 days. We have had thousands of our colleagues enter/join/learn this way at past events.

### **ASL Interpreters**

For our in-person annual conference, we have committed to provide in-person ASL to attendees who request this. ACRC does need 6 weeks' notice to provide these services. Please email <a href="mailto:aprange@togetherthevoice.org">aprange@togetherthevoice.org</a>

# Author's/Presenters wanting to sell books

ACRC staff members are happy to provide an area to sell your book(s). Authors would be fully responsible for providing, shipping and shipping items back from the conference.

# What food/beverage will be included with my conference registration? We will be providing:

- Handheld snacks at the poster session
- All day coffee/tea on Tuesday and Wednesday
- Afternoon snacks on Tuesday and Wednesday
- Lunches on Tuesday and Wednesday (if you are attending the issues lunch & awards luncheon)

### Where can I access meals/beverages on my own at the hotel?

The Hyatt has an onsite restaurant and there are multiple restaurants right outside the hotel. We highly recommend planning prior to arriving as we are preparing an amazing event, and we don't want you to miss a thing!

### What is the dress code for this event in May in Phoenix?

Casual please! We want you to be comfortable.

### What continuing education credits are offered and how much do they cost?

We offer NASW Certificates & Attendance Certificates. The cost is \$40. To receive any of the certificates offered we do require you complete a post-test for each session you are requesting credit for. Each post-test taken must receive a passing score of 80% or higher.

CONTINUING EDUCATION CERTIFICATES ARE NON-REFUNDABLE.

### What if I need to cancel my in-person registration?

If you need to cancel your in-person registration before April 6<sup>th</sup>, we will offer a full refund minus a \$50 processing fee. If you need to cancel your in-person registration April 6<sup>th</sup> or later, we will offer you 2 virtual registrations or the option to send a colleague in your place.

### What if I need to cancel my exhibit booth?

If you need to cancel your exhibit booth before March 22<sup>nd</sup>, we will offer a full refund minus a \$200 processing fee.

#### **Social Event**

The Social Event this year will be held at The Churchill. Tickets are \$25 per person and are **non-refundable.** 

### 2025 Annual Conference

See you in Boston in 2025!